



Not Valuing Employees' Time and Frustrated Customers?

24/7 Helpdesk from Support911 is the solution.

24/7 Helpdesk

SUPPORT911®

- > 24/7 IT Support & Dashboard
- > Unlimited Phone Support
- > Unlimited Remote Support
- > 50% OFF On-Site Support

24/7 Helpdesk from Support911 is the right **fixed-rate** service support solution to **simplify your total work system and IT equipment support** requirements.

Field experienced, tested and certified executive IT professionals, systems analyst engineers and programmers form the basis for 24/7 Helpdesk's **reliable and professional** IT management, managed services, networking, network cyber-security, data backup and disaster recovery, VPN remote access, ecommerce, website, email, database and KB, IT equipment (*e.g., servers, desktops, printers, scanners, routers, switches, phones, PBX, power*), framework policies (*e.g., IT, Internet, Social Media, BDR, BCDR, Cyber-security, Monitoring, BPR Strategy*), software (*e.g. Windows, Office365, Sage, AutoCAD, CRM, ERP*), remote and home worker IT service support capabilities.

Save time and money with **quick** installation of your 24/7 IT support and IT services and systems management product and service solution. **24/7 Helpdesk** from Support provides you with **expert 24/7 technical support, remote access and on-premise, IT support, IT services and IT systems management solutions to all your work system and information sharing technical support problems and challenges** the moment you subscribe.

For our customers, not valuing employees' time and dissatisfied customers represent loss of both current and future business.

Your employees can **securely access** 24/7 Helpdesk from **anywhere** and **anytime** according to your work policy, making for maximum efficiency combining **real-time response and Helpdesk dashboard ticket tracking** so your important service requests are **always first priority**. 24/7 Helpdesk from Support911 can become your complete **IT management and / or IT support department** in one hour! 24/7 Helpdesk assures you of the lowest total cost of ownership combining support for existing and new operating equipment, software, spare parts and service support over the complete solution life-time. When you buy 24/7 Helpdesk from Support911 your investment is protected by our award winning and industry recognized **no-nonsense** annual, monthly and no-contract Support911 Service Plans. Combining Support911 **GUARANTEE** and Warranty, Support911 Service Plans ensure **lifetime expansion and upgrading** service and support for maximum **longevity**, availability and protection of your investment for assured complete customer satisfaction, every time.

Microsoft 365 support. Backup and data recovery. Internet support. Network support. Computer support. Computer virus and malware support. Ransomware removal. Upgrade computers and network. Virtualization of computers, servers and networks. Lowering IT support costs. On-site hardware and equipment maintenance and support. Moves, adds and changes. Home business office. Commercial office. Professionals. Entrepreneurs. Schools. Government small office. Limited budget. Limited space. Small or non-existent IT support or employees. Longevity. Security. Growth. Change management. Expansion.



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