

Why S911 ITSM™

- Over 20 years in Business.
- Multiple awards/extensions of contracts based on customer satisfaction.
- International experience.
- Personnel certified in over 25 technologies.
- Low employee turnover.

Core Values

- Privacy.
- Confidentiality.
- Honesty.
- Integrity.
- Respect.
- Diligence.
- Responsibility.
- Transparency.
- Accountability.
- Availability.
- Gratitude.

Our partners include



Solving Vulnerable IT Problems **S911**

ITSM

SUPPORT 911 LTD

IT - Electrical - Communications
Total Care Package - Fixed Rate Plan

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Solving Vulnerable IT Problems **S911**

ITSM

Capabilities Statement

IT - Electrical - Communications
Total Care Package - Fixed Rate Plan



Who We Are

S911 ITSM™ (Support 911 Ltd.) is a business registered in Trinidad and Tobago with extensive experience providing quick, reliable and robust IT, electrical and communications solutions, technical services and support to residential, commercial and industrial customers since 2002.

Who We Work For

We work for the people who want transnational capabilities, value for money, timely, reliable and robust solutions, and are responsible for the organization operations maintenance, development and management.

What We Do

S911 ITSM™: "Effectively converting your IT systems management into a revenue generator."
Establishing and maintaining your unassailable position in business does not mean that you have to be victim of impediments or include the costly mistakes of so many others in your industry.

Success? It depends on you!

Our IT systems management strategy provides the total IT and Communications project requirements from your business process strategic plan and project to your small and medium enterprise business, corporation, school, office and home business.

S911 ITSM™: "Continual Services Improvement"

S911 ITSM team resources. The good news is S911 ITSM™ marries the expertise of software developers, management consultants and IT systems managers into its IT Systems Management and Enterprise Business Solutions. Working together to solve your vulnerable IT business problems, you are assured of partners that you can trust, privacy and confidentiality, the quickest response times, expert knowledge, the best in capabilities and the achievement of your business goals and objectives.

Comprehensive managed services plan.

- Complete care of total IT and Communications systems development, management, services maintenance and support requirements.



What We Do

- The best in strategic planning, systems development, team building, project management, support and maintenance.
- IT business strategists serving your business process strategic plan with integrity, professionalism and accountability.
- Simplified process, transparent plan and road map.

Total Care Package - Fixed Rate Plan

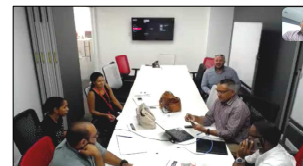
- Strategically improve your business processes.
- Assured achievement of business goals and objectives.

Sustainable return on investment.

- Stay well ahead of rivals.
- Powerful enhancements that provide assured readiness for the biggest challenges, and that reduces cost.

Key Benefits of S911 ITSM

- Reduces cost by average of 75%.
- Increased efficiency by greater than 65%.
- Total Care Package - Fixed Rate Plan.
- Enhanced IT and communications infrastructure enabling higher value business processes, Intranet internetworking, and to help generate and sustain increased revenue.
- Greater efficiency, transparency, management, control and accountability.
- Robust IT infrastructure readiness for Virtual Data Centre and Mobility.
- Future-proof to expand, grow and operate anywhere at minimal cost.
- Reliable, robust and total secure.
- Reliable support, remote access and control.
- Total information privacy.
- Transnational capabilities.



Past Performance (examples)

- South West Regional Health Authority - IT, electrical, support.
- Tobago House of Assembly - IT, electrical, support.
- USVI Public Finance Authority - IT, electrical, communications, site preparation services, support. (OmniSystems)
- Office of The President of T&T - IT, electrical, communications, project support, support.
- ACCA Global - IT, electrical, communications, site preparation services, project support. (CSI Ltd)
- Ministry of Community Development - IT, electrical, communications, site preparation services, support.
- BSG BOSS Ltd & Scrip-J Ltd - IT, electrical, communications, site preparation services, support.